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Privacy Policy

Austin Residential is committed to protecting and respecting your privacy

Please read this Privacy Policy carefully as it sets out the basis on which any personal data we collect from you, or that you provide to us will be processed. Austin Residential commits to complying with the General Data Protection (GDPR) May 2018.

What information we collect

You will be asked to supply personal information (anything that enables us to identify you such as your name and contact details). The only information that Austin Residential collects is the following:-

- Names
- Addresses (Residence and Property Address)
- Telephone numbers
- Email addresses
- Bank details
- Information directly relevant to the rental/sale of your property and to fulfil any contractual obligations

How we use your information

The data is stored electronically and in the property file, where it is viewed only by members of Austin Residential connected with your property. We use this data to communicate with you, for administrative purposes and in completing any necessary forms required during the tenancy/sale of your property. The information will never be passed to Third Parties without your prior agreement.

Right of Access

You have the right to ask for a copy of the information we hold about you.

Your Preferences

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

Our Promise to you

We will not sell, distribute or exchange your personal information to Third Parties unless we have your permission or are required by law to do so.